Ryan White Part A Quality Management

Health Insurance Premium & Cost Sharing Assistance Service Delivery Model

Palm Beach County

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Palm Beach Care Council Quality Management Committee Medical and Support Services Committee

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Statement of Intent

All Ryan White Part A funded practitioners are required by contract to adhere, at a minimum, to the Public Health Service (HHS) Guidelines.

The goal of this program is to maintain a client's private health insurance coverage, thereby minimizing the client's reliance on the Ryan White Part A Program for services. Under no circumstances shall payment be made directly to recipients of this service.

Please Note: Medical case managers and insurance enrollment specialists must work with clients to explore in a diligent and timely manner all insurance options and evaluate the client's best option to ensure that deductibles and co-payments are reasonable. For Medicare Part D recipients, any client whose gross household income falls below 135% of the 2012 Federal Poverty Level (FPL) must be enrolled in the Low Income Subsidy (LIS) Program. In addition, for Medicare Part D recipients, any client whose gross household income falls between 136% and 150% of the FPL must be enrolled in the ADAP Wrap Around Pilot Project (AWAPP). For Medicare Part D recipients, any client whose gross household income falls above 150% of the FPL or does not qualify for the LIS and who fall into the "donut hole," must be referred to the ADAP Program.

Service Definition

Provision of financial assistance for eligible individuals living with HIV, to maintain a continuity of health insurance or to receive medical benefits under a health insurance program. This includes premium payments, risk pools, co-payments, and deductibles.

An annual cost benefit analysis that includes an illustration of the greater benefit of using Ryan White funds for Insurance/Costs-Sharing Program vs. having the client on ADAP. Documentation of the low-income status of the client must be available. Insurance programs must cover comprehensive primary care services and a full range of HIV medications. Funds may not be used for social security.

Standards of Care

Insurance Deductibles & Premiums

Standard	Indicator	Data Source
Agency will have criteria to determine client eligible for Health Insurance deductibles & premiums assistance.	1.1 100% of clients are determined eligible for Health Insurance coverage assistance.	1.1.1 Documentation in client chart
Health Insurance policies provide comprehensive coverage.	2.1 100% of client's insurance policies provides comprehensive medical care and has a formulary with a full range of ARV medications.	2.1.1 Documentation in client chart

Co-Payments

Standard	Indicator	Data Source
3. Agency will have criteria to determine client eligible for Health Insurance copayments assistance.	3.1 100% of clients are determined eligible for Health Insurance coverage assistance.3.2 100% of clients have private insurance and are required to pay a co-payment for their medications and/or medical care.	3.1.1 Documentation in client chart 3.2.1 Documentation in client chart
4. Health Insurance policies provide comprehensive coverage.	4.1 100% of client's insurance policies provides comprehensive medical care and has a formulary with a full range of ARV medications.	4.1.1 Documentation in client chart

^{*}Standards of Care are guidelines or flexible directions to be used in the treatment of HIV/AIDS. Departures from these standards may arise due to a client's unique situation and/or based on an experienced professional's judgment.